

Re: Alley Block , Needs Major Clean up goth smal...

Subject: Re: Alley Block , Needs Major Clean up goth small Trucks
From: "Renee (Cecelia) Shackelford" <renee.shackelford@lacity.org>
Date: 5/18/20, 4:50 PM
To: Jamie Hwang <jamie.hwang@lacity.org>

Hi Jamie,

I do not see the address? What's the location?

Much Appreciated,

**Renée
C. Renée Shackelford**

PWB Building--SRSSD-Community Services Group (CSG)
City Council Liaison for Council Districts 8, 9, 10, & 11
1149 S. Broadway, 5th Floor (Mail Stop 521)
[213.485.3023](tel:213.485.3023) T / [213.485.2961](tel:213.485.2961) F /
Renee.Shackelford@lacity.org

"Service doesn't have to be big and grandiose to be meaningful and make a difference."

Cheryl A. Esplin



www.lacitysan.org
www.facebook.com/lacitysan
www.twitter.com/lacitysan

On Mon, May 18, 2020 at 4:11 PM Jamie Hwang <jamie.hwang@lacity.org> wrote:

Hi Renee,

This alley was skipped again last Friday. Is there any way to get this serviced ASAP? Thank you!

----- Forwarded message -----

From: **Nicholas Tana** <nicholastana@gmail.com>
Date: Mon, May 18, 2020, 4:09 PM
Subject: Re: Alley Block , Needs Major Clean up goth small Trucks
To: Jamie Hwang <jamie.hwang@lacity.org>

Hi Jamie,

The items in our back alley never were picked up and now there are more in addition, including a few mattresses and bookshelves.

On Thu, May 7, 2020, 3:43 PM Jamie Hwang <jamie.hwang@lacity.org> wrote:
Thank you for letting me know the app isn't working. I had issues with it last week but was not sure if it was an isolated occurrence. I have gone ahead and asked Sanitation to go out to this "narrow" alleyway.

Also, here is a regular newsletter we send out with Covid-19 resources and updates: <https://mailchi.mp/lacity/covid-240048>

Take care,
Jamie

On Thu, May 7, 2020 at 3:38 PM Nicholas Tana <nicholastana@gmail.com> wrote:

My app was not working for some reason Jamie. I submitted several but they are not appearing in my open cases, sorry. Thanks for sending along!

On Thu, May 7, 2020, 3:15 PM Jamie Hwang <jamie.hwang@lacity.org> wrote:

Hi, it is good to hear from you. I hope all is well with you and your loved ones as well.

Do you have the SR# if you were able to open a ticket? I'm going to send this over to Sanitation asap.

Thanks,
Jamie

On Thursday, May 7, 2020, Nicholas Tana <nicholastana@gmail.com> wrote:

Hi Jamie,

Hope you and your team are staying safe. We can barely get through the alley now. I have uploaded pics. Unfortunately, my 311 app is not working despite attempts to submit these. I know in the past we needed those smaller trucks, too. There may be some homeless folks using some of this stuff on occasion but they are not always there and it's becoming a real nuisance. Please let me know what can be done as I notified police and they suggested we put in a service request.

